

Most frequent damages to cars and vans	Mini VW up! or similar				Economy Polo 1.0 aut or similar				Compact VW Golf VIII 1.0 or similar				Intermediate BMW 118 aut or similar				Standard Toyota Camry aut or similar				Commercial Peugeot Boxer or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity							
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																								
Front bumper	112	224	336	449	176	353	529	705	183	365	548	730	231	461	692	922	224	449	673	897	224	449	673	897
Rear bumper	116	233	349	466	185	370	555	740	192	383	575	767	242	484	726	968	221	443	664	886	221	443	664	886
Front doors	175	351	526	702	207	414	621	828	244	489	733	978	241	482	724	965	273	546	819	1093	273	546	819	1093
Rear doors	160	319	479	638	200	400	599	799	258	517	775	1033	297	594	891	1188	273	546	819	1093	273	546	819	1093
Front fenders	83	167	250	334	95	190	285	381	114	229	343	458	161	322	482	643	129	258	387	516	129	258	387	516
Rear fenders	141	282	423	564	201	403	604	805	244	489	733	978	359	719	1078	1438	270	541	811	1081	270	541	811	1081
Sills	134	267	401	535	150	299	449	598	200	401	601	802	231	461	692	922	244	489	733	978	244	489	733	978
Bonnet	148	296	444	592	178	357	535	713	207	415	622	830	268	536	804	1072	266	532	797	1063	266	532	797	1063
Back door	181	362	543	725	216	431	647	863	239	477	716	955	255	509	764	1018	278	556	834	1112	278	556	834	1112
Rear view mirrors	*	*	*	46	*	*	*	63	*	*	*	94	*	*	*	108	*	*	*	99	*	*	*	99
Mirror housings	35	69	104	138	50	101	151	201	64	128	192	257	74	148	222	296	64	128	192	257	64	128	192	257
Rear bumper grille	43	86	129	173	58	115	173	230	70	139	209	278	61	121	182	278	77	154	231	308	77	154	231	308
Headlights	86	172	259	345	188	375	563	750	190	380	570	760	338	675	1013	1350	324	649	973	1297	190	380	570	760
Rear lights	56	112	168	224	122	244	366	488	124	247	371	494	219	439	658	878	211	422	632	843	124	247	371	494
Roof	224	449	673	897	403	805	1208	1610	431	863	1294	1725	496	992	1488	1984	460	920	1380	1840	460	920	1380	1840
Door locks	22	43	65	86	22	43	65	86	27	55	82	109	28	56	84	112	27	55	82	109	27	55	82	109
Ariel				45				58				58				58				58				58
Glasses																								
Windscreen	60	*	0	458	60	*	*	595	60	*	*	650	60	*	*	735	60	*	*	660	60	*	*	832
Rear window	*	*	330	440	*	*	398	530	*	*	512	683	*	*	579	772	*	*	422	562	*	*	422	562
Front doors glass	*	*	*	94	*	*	*	104	*	*	*	132	*	*	*	145	*	*	*	148	*	*	*	148
Rear doors glass	*	*	*	159	*	*	*	97	*	*	*	117	*	*	*	164	*	*	*	154	*	*	*	154
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	86	*	*	*	86
Rear doors fixed glass	*	*	62	83	*	*	85	114	*	*	84	112	*	*	111	148	*	*	200	267	*	*	200	267
Rear wiper arm (complete)	*	*	*	32	*	*	*	32	*	*	*	32	*	*	*	52	*	*	*	52	*	*	*	52
Front wiper arm (complete)	*	*	*	165	*	*	*	165	*	*	*	185	*	*	*	215	*	*	*	215	*	*	*	215
Front wiper blades	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	70	*	*	*	70	*	*	*	70
Wheels and tyres																								
Alloy wheel	*	*	*	*	37	*	110	220	37	*	110	220	75	*	225	450	77	*	230	460	58	*	173	346
Iron wheel	*	*	106	141	*	*	106	141	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Hub covers	*	*	*	38	*	*	*	50	*	*	*	50	*	*	*	55	*	*	*	60	*	*	*	58
Wheel trim	*	*	*	26	*	*	*	50	*	*	*	50	*	*	*	*	*	*	*	*	*	*	*	*
Tyres *	*	*	*	58	*	*	*	75	*	*	*	75	*	*	*	185	*	*	*	265	*	*	*	265
Interiors and accessories																								
Owners guide	*	*	*	51	*	*	*	51	*	*	*	51	*	*	*	61	*	*	*	51	*	*	*	51
Lighter	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	46	*	*	*	46	*	*	*	46
Ashtray	*	*	*	58	*	*	*	69	*	*	*	69	*	*	*	69	*	*	*	81	*	*	*	81
Radio	*	*	896	1194	*	*	896	1194	*	*	595	793	*	*	861	1148	*	*	735	980	*	*	735	980
Internal mirror	*	*	*	105	*	*	*	105	*	*	*	301	*	*	*	469	*	*	*	558	*	*	*	558
Gloves compartment	*	*	*	70	*	*	*	70	*	*	*	93	*	*	*	469	*	*	*	198	*	*	*	198
Luggage cover	45	91	136	181	45	91	136	181	37	74	111	149	27	53	80	106	25	51	76	101	25	51	76	101
(Iron wheel trim) spare tyre	*	*	*	141	*	*	*	141	*	*	*	169	*	*	*	*	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	*	*	*	*	*	*	*	*	90	180	270	361	89	178	266	355	86	173	259	346	86	173	259	346
Mandatory equipment	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52
Compressor	267	533	800	1067	267	533	800	1067	267	533	800	1067	302	604	905	1207	256	513	769	1026	256	513	769	1026
Tool kit	*	*	*	35	*	*	*	35	*	*	*	35	*	*	*	15	*	*	*	13	*	*	*	13
Roof lining	*	*	331	331	*	*	331	331	*	*	365	365	*	*	101	121	*	*	92	92	*	*	92	92
Extraordinary interior cleaning (one seat)	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40
Lost key hanger	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6
Lost keys	*	*	*	230	*	*	*	230	*	*	*	350	*	*	*	480	*	*	*	480	*	*	*	480
Lost documents	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158
Lost plates	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158

Most frequent damages to cars and vans	Premium				Luxury				Luxury - Special				Minibus				SUV				SUV-special							
	BMW 320 aut or similar				BMW 520 ut - or similar				Mercedes S Class or similar				Mercedes V Class or similar				BMW X3 aut				Mercedes GLE or similar							
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity				Damage severity							
	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent				
25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%					
Body repairs																												
Front bumper	263	525	788	1050	350	700	1050	1400	388	775	1163	1550	220	440	660	880	275	550	825	1100	463	926	1390	1853				
Rear bumper	276	551	827	1103	368	735	1103	1470	407	814	1221	1628	231	462	693	924	289	578	866	1155	486	973	1459	1945				
Front doors	336	671	1007	1342	392	783	1175	1566	459	917	1376	1835	211	422	633	845	578	1156	1735	2313	806	1612	2418	3224				
Rear doors	322	643	965	1286	392	783	1175	1566	575	1149	1724	2299	356	712	1068	1424	585	1171	1756	2341	715	1429	2144	2859				
Front fenders	196	392	587	783	224	447	671	895	257	515	772	1029	117	233	350	467	223	446	670	893	316	633	949	1266				
Rear fenders	475	951	1426	1902	559	1119	1678	2237	850	1699	2549	3398	169	338	507	676	732	1464	2195	2927	794	1589	2383	3177				
Sills	112	224	336	447	140	280	419	559	161	321	482	643	259	517	776	1034	561	1121	1682	2242	601	1201	1802	2402				
Bonnet	336	671	1007	1342	461	923	1384	1846	505	1011	1516	2021	205	411	616	821	519	1038	1558	2077	762	1523	2285	3047				
Back door	280	559	839	1119	336	671	1007	1342	575	1149	1724	2299	328	655	983	1311	847	1694	2541	3389	964	1929	2893	3857				
Rear view mirrors																												
Mirror housings	126	252	379	505	151	302	453	604	151	302	453	604	113	225	338	450	204	407	611	814	254	509	763	1018				
Front bumper grille	80	161	241	322	296	593	889	1185	341	681	1022	1363	144	288	432	576	172	344	516	688	172	344	516	688				
Headlights	413	825	1238	1650	401	802	1202	1603	913	1825	2738	3650	390	780	1170	1560	488	975	1463	1950	688	1375	2063	2750				
Rear lights	268	536	804	1073	260	521	781	1042	593	1186	1779	2373	254	507	761	1014	317	634	951	1268	447	894	1341	1788				
Roof	419	839	1258	1678	475	951	1426	1902	547	1094	1640	2187	369	738	1106	1475	554	1108	1661	2215	587	1174	1762	2349				
Door locks	29	58	87	117	37	73	110	146	37	73	110	146	14	28	41	55	37	73	110	146	40	80	121	161				
Glasses																												
Windscreen	60	*	*	850	60	*	*	900	60	*	*	1500	60	*	*	890	60	*	*	950	60	*	*	1385				
Rear window	*	*	587	783	*	*	671	895	*	*	1052	1402	*	*	392	523	*	*	589	785	*	*	975	1300				
Front doors glass	*	*	*	280	*	*	*	313	*	*	*	574	*	*	*	320	*	*	*	410	*	*	*	499				
Rear doors glass	*	*	*	280	*	*	*	313	*	*	*	574	*	*	*	320	*	*	*	410	*	*	*	499				
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	94	*	*	*	*	*	*	*	*				
Rear doors fixed glass	*	*	185	246	*	*	227	302	*	*	227	302	*	*	*	*	*	*	76	102	*	*	82	110				
Rear wiper arm (complete)	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	51	*	*	*	*	*	*	*	*				
Front wiper arm (complete)	*	*	*	258	*	*	*	350	*	*	*	390	*	*	*	258	*	*	*	350	*	*	*	390				
Front wiper blades	*	*	*	85	*	*	*	85	*	*	*	85	*	*	*	85	*	*	*	90	*	*	*	95				
Wheels and tyres																												
Alloy wheel	103	*	310	620	153	*	460	920	153	*	460	920	58	*	175	350	133	*	398	795	208	*	625	1250				
Iron wheel	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*				
Hub covers	*	*	*	70	*	*	*	80	*	*	*	90	*	*	*	70	*	*	*	80	*	*	*	90				
Wheel trim	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*				
Tyres *	*	*	*	270	*	*	*	290	*	*	*	350	*	*	*	155	*	*	*	350	*	*	*	350				
Interiors and accessories																												
Owners guide	*	*	*	53	*	*	*	72	*	*	*	72	*	*	*	53	*	*	*	53	*	*	*	53				
Lighter	*	*	*	60	*	*	*	72	*	*	*	60	*	*	*	48	*	*	*	72	*	*	*	72				
Ashtray	*	*	*	96	*	*	*	96	*	*	*	96	*	*	*	96	*	*	*	108	*	*	*	108				
Radio	*	*	903	1203	*	*	1356	1808	*	*	1356	1808	*	*	846	1128	*	*	1356	1808	*	*	1628	2170				
Internal mirror	*	*	*	685	*	*	*	744	*	*	*	744	*	*	*	305	*	*	*	744	*	*	*	892				
Gloves compartment	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240				
Luggage cover	31	62	93	124	32	65	97	130	32	65	97	130	260	520	780	1040	32	65	97	130	39	78	117	156				
(Iron wheel trim) spare tyre	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	223	*	*	*	*	*	*	*	*				
(Alloy wheel trim) spare tyre	106	212	318	425	154	308	462	616	154	308	462	616	*	*	*	*	154	308	462	616	185	370	554	739				
Mandatory equipment	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54				
Compressor	315	630	945	1260	315	630	945	1260	315	630	945	1260	264	527	791	1055	315	630	945	1260	378	756	1134	1511				
Tool kit	*	*	*	37	*	*	*	36	*	*	*	36	*	*	*	36	*	*	*	36	*	*	*	36				
Roof lining	*	*	120	120	*	*	420	420	*	*	480	480	*	*	1028	1028	*	*	779	1038	*	*	2478	3303				
Extraordinary interior cleaning (one seat)	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60				
Lost key hanger	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6				
Lost keys	*	*	*	420	*	*	*	420	*	*	*	540	*	*	*	540	*	*	*	540	*	*	*	540				
Lost documents	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165				
Lost plates	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165				

**VAT 20% not Included